

How to configure caller recognition and screen-pop for:

MindSCOPE CURA

Contact replication method: None

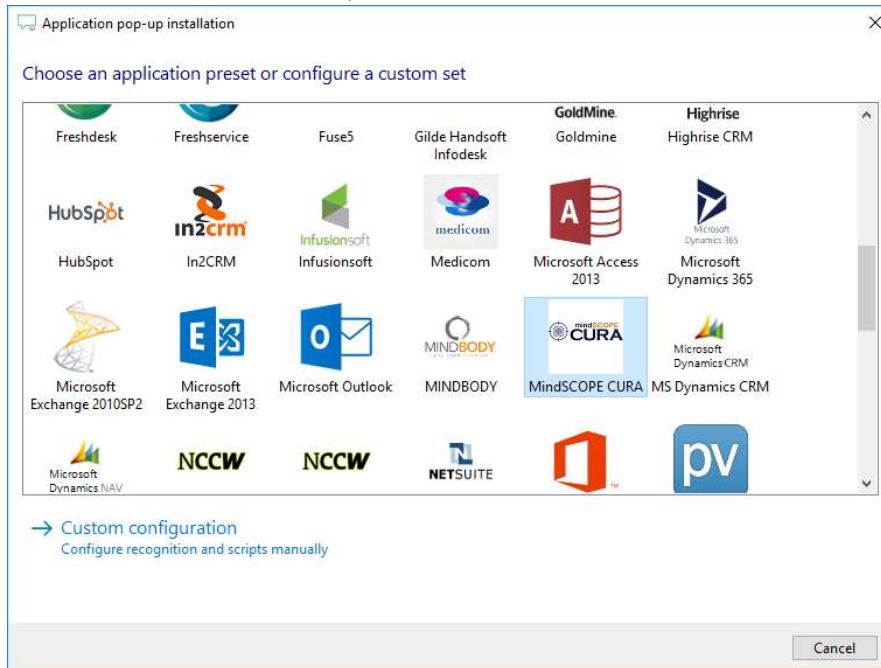
Screen pop method: URL

Notes

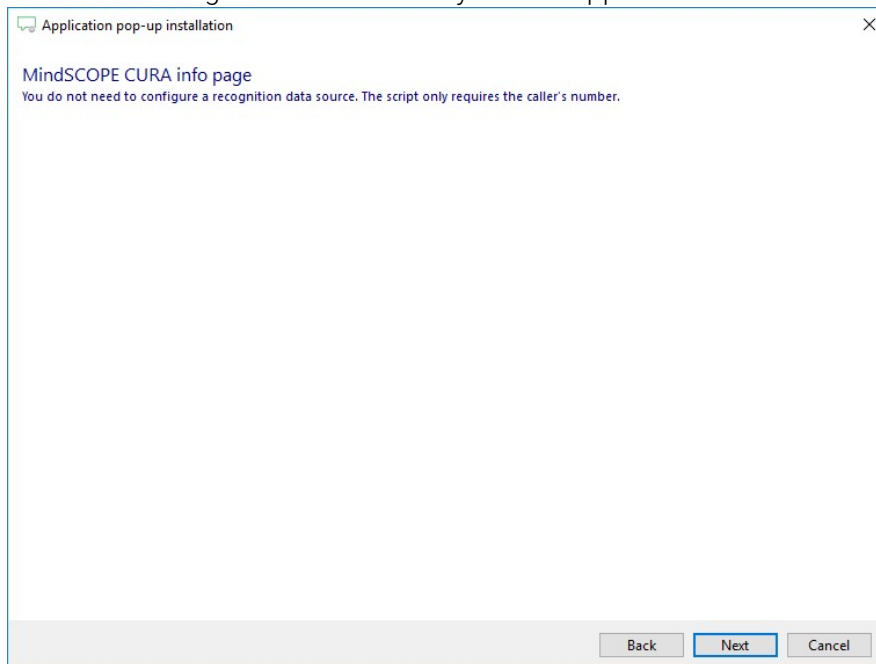
For outbound dialing, simply select a phone number and press <Pause> (default hotkey) to dial.

Configuration steps

- 1) Start by clicking 'add recognition' in the [Recognition Configuration Tool](#) (this is done automatically if no configuration has yet been configured). From the list of applications, choose 'MindSCOPE CURA', as shown below.

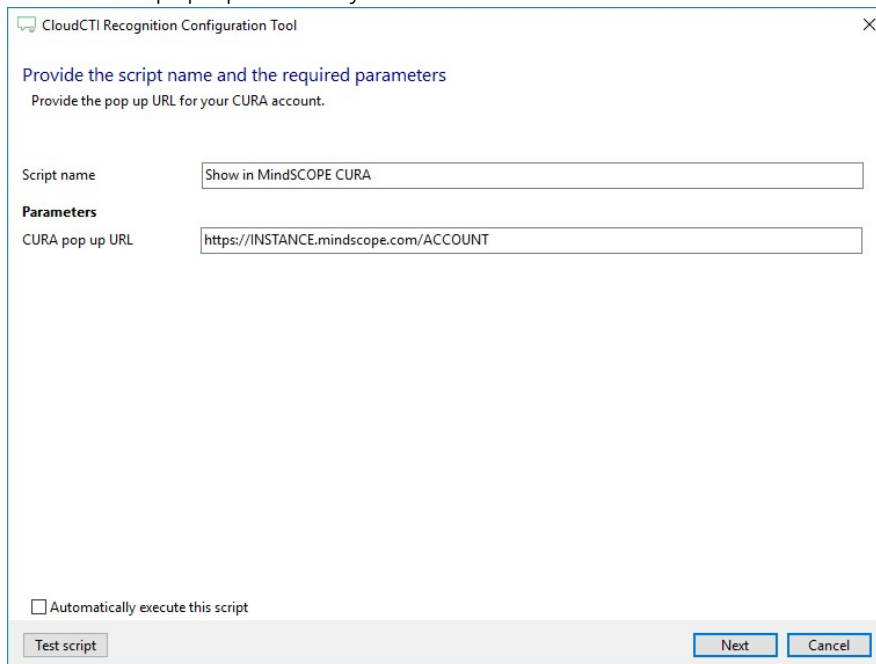


2) No further configuration is necessary for this application.



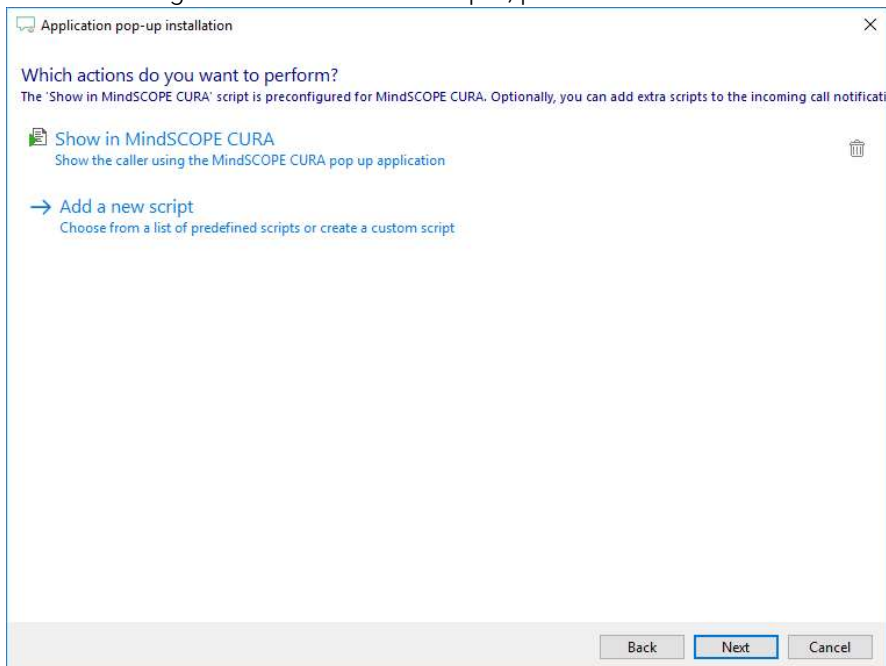
The screenshot shows a dialog box titled "Application pop-up installation" with a close button (X) in the top right corner. The main content area contains the text "MindSCOPE CURA info page" followed by "You do not need to configure a recognition data source. The script only requires the caller's number." At the bottom of the dialog, there are three buttons: "Back", "Next" (which is highlighted in blue), and "Cancel".

3) Provide the pop up URL for your MindSCOPE CURA account.



The screenshot shows a dialog box titled "CloudCTI Recognition Configuration Tool" with a close button (X) in the top right corner. The main content area contains the text "Provide the script name and the required parameters" followed by "Provide the pop up URL for your CURA account." Below this, there are two input fields: "Script name" with the value "Show in MindSCOPE CURA" and "CURA pop up URL" with the value "https://INSTANCE.mindscope.com/ACCOUNT". A section titled "Parameters" is located above the second input field. At the bottom left, there is a checkbox labeled "Automatically execute this script" which is currently unchecked. At the bottom of the dialog, there are three buttons: "Test script", "Next" (highlighted in blue), and "Cancel".

4) You can change or add additional scripts, press 'Next' to continue.



5) Check the configuration summary and click finish to add the recognition from MindSCOPE CURA.

